



### **The Facts About Cooper Green Mercy**

Jefferson County enters a new era in healthcare with the same long-standing commitment to patients. As Cooper Green Mercy transitions from a hospital and emergency room to an urgent and primary care center please remember these facts.

**Your outpatient clinics are open.**

Hours: Monday – Friday, 8am – 5pm

All primary and specialty care clinics will operate the same as always. You can enter, as always, through the Outpatient Clinic entrance of Cooper Green Mercy. Please keep your appointments. If you need to reschedule your appointments, call 930.3350.

**Urgent care is open to you daily.**

Hours: Daily, 8am- midnight

The urgent care center is open to you with no appointment necessary.

**Doctors are available for you.**

Cooper Green Mercy's emergency room doctors are now serving patients in the new urgent care center. Doctors are available in all primary and specialty care clinics.

**Inpatient care will be provided by other local hospitals.**

If a patient is in need of hospitalization, doctors on staff at Cooper Green Mercy will decide which partner hospital can best serve the individual patient's needs. Indigent care funds are available to be used for these services as they always have been.

**Your pharmacy is open.**

Hours: Monday – Friday, 8am – 5pm

There will be no change in cost for your prescription drugs at the pharmacy at Cooper Green Mercy. If you need to talk with someone in the pharmacy, call 930.3242.

**Your medical records are secure and available to you.**

Medical records will be maintained at Cooper Green Mercy. To contact the medical records department, call 930.3388.

**As always, call 911 for any emergency.**

If you are unable to do so, ask someone to call 911 for you or to take you to the nearest hospital emergency room.

A handwritten signature in black ink that reads "Tony Petelos". The signature is fluid and cursive, written in a professional style.

Tony Petelos  
Jefferson County Chief Executive Officer  
Jefferson County